



2.5.1 Mechanism of internal / external assessment is transparent and the grievance redressal system is time bound and efficient.

The supporting documents for this metric exceed the upload limit of 5Mb. Hence the documents are made available in HEI website and links for the metric is given below.

Metric	Parameter	Link to Relevant Document
2.5.1.a	Mechanism of internal/ external assessment is transparent and the grievance redressal system is time bound and efficient. (Description)	VIEW FILE
2.5.1.b	Additional Information	VIEW FILE